

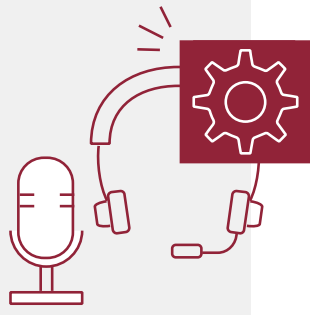
Student

Attending Live Online Sessions

Before attending a live Adobe Connect Session, please take a moment to read the following information.

1

Adobe Audio Setup Wizard



Run the Adobe Audio Setup Wizard **BEFORE** the session starts to ensure that your audio is working properly.

- ▶ Access the Audio Setup Wizard by selecting **Audio Setup Wizard** from the **Meeting** dropdown menu.
- ▶ Select the **Next** button and proceed as instructed.

2

Browsers

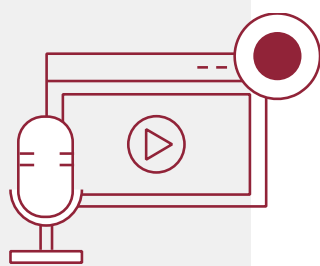


To participate in the session, download the application or use one of the following browsers:

- ▶ Windows: Google Chrome (v70.0 & above); Mozilla Firefox (v65.0 & above); Edge (chromium) (v79.0 & above)
- ▶ Mac OS: Apple Safari (v12.0 & above); Google Chrome (v70.0 & above); Mozilla Firefox (v65.0 & above)

3

Recordings

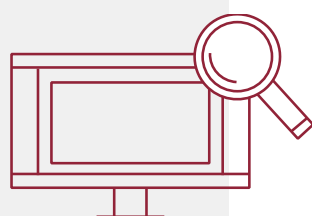


The recording of the session will be posted in your eConcordia portal shortly afterwards.

- ▶ The recording will be available for the duration of the semester - you'll be able to listen to it at anytime!

4

Questions



Use the chat (if available) to ask your content related questions.

- ▶ Email helpdesk@econcordia.com to communicate technical questions regarding Adobe Connect.

5

Netiquette



Treat the virtual room as you would an in-person classroom. Do not use the pods for personal communication and do not use inappropriate language.

- ▶ Be patient! Your instructor or teaching assistant will respond to your questions as quickly as possible.